

PRIVACY POLICY

1. Who are we?

1.1 We are the Big Belfast Choir.

2. What's the point of this policy?

2.1 It tells you what to expect when we collect personal information from users of our website. Please only use our website if you are completely happy with this policy.

2.2 Generally, the policy covers only information provided to us. If you give personal information to other people, such as payment providers or other websites, please check their privacy policies.

3. Might the policy change?

3.1 Yes. We will take reasonable steps to give you notice of the new version.

4. What do we collect?

4.1 Information which you upload to our service or otherwise give us such as:

- your name and contact details;
- account information such as your username and password;
- details about your transactions on our service;
- information that you include in your posts or biography or that you otherwise provide for display on our service or include in communications with us including surveys and feedback; and
- contact or other information which you give or allow us to use for newsletters or other marketing.

4.2 The following information about you may be provided to us by other people:

- Limited billing information sent to us by our payment provider for verification purposes e.g., your name, email address and billing address.

5. What's our reason / legal basis for collecting the information?

5.1 Because it's necessary to take steps at your request to enter into a contract with you and/or to perform such a contract. This

applies to information such as initial enquiries and to account, contact, transaction and bio information.

5.2 Because it's in our "legitimate interests", e.g., sending marketing communications to customers about our similar products/services, managing and improving our service including tracking usage patterns and preventing or detecting fraud or abuse. This applies to information such as contact details, automated usage data as well as to posts and biographies you display on our service and to surveys and feedback.

5.3 Because you've specifically agreed on our service (e.g., by selecting a consent box). This may apply to contact or other information that you specifically agree to us using for certain kinds of marketing. You can withdraw permission at any time as explained on our service or by emailing us at the above email address.

6. How long do we keep personal information?

6.1 Until you ask us to delete it or our contract with you has ended. You can end the contract as explained in our terms and conditions.

6.2 We may nonetheless hold on to some (or all) of your information for longer if reasonably needed for legal, regulatory or tax reasons, deal with disputes, prevent fraud or abuse and/or enforce our terms and conditions (typically up to six years).

6.3 We will keep your information which we use only for newsletters or other marketing until you tell us to stop sending you such messages.

6.4 We will generally keep automated browsing information for up to 26 months.

7. To whom do we send or make available your personal information?

7.1 To other people who supply us with services, e.g., website hosting and management, payment, email distribution, e-commerce, analytics, social media etc.

7.2 To other users of our service if you include your personal information in a public action on our service, e.g., in a biography or post, or consent to display of your location to other users.

7.3 To regulators, the police and other law enforcement or official authorities to help deal with fraud and abuse and/or comply with legal requirements and/or to protect us or others.

7.4 To insurers and professional advisers in connection with our insurance cover or to deal with legal claims.

7.5 To potential buyers so far as reasonably necessary, in the case of an actual or proposed (including negotiations for a) sale or merger or business combination involving all or the relevant part of our business.

8. Cookies

- Social media cookies: These kinds of cookies are placed by social media companies when you use their features on another site, e.g., if you click a Facebook "like" or send a tweet. These features may involve the relevant company using cookies to collect information relating to your visit to our website or your interaction with its services or otherwise. Here is some further information including how you can opt out where this is possible: [Facebook](#), [Twitter](#), [LinkedIn](#)
- Payment provider cookies: Our payment provider may place cookies if you use their payment services on our website: - [Gocardless privacy policy](#)